



« *PC-Doctor, Inc. is the global leader in hardware diagnostics, system health and intelligent messaging.* »

« *4 of the top 5 PC OEMs use PC-Doctor to reduce costs and enhance end-user experience.* »

« *The PC-Doctor difference is a unified approach to the entire PC lifecycle.* »



Benefits of PC-Doctor Products

- **Reduce costs** – Our customers use diagnostics, system information, and Intelligent Messaging Services (IMS) to reduce support and warranty costs, and identify adverse hardware reliability trends.
- **Audit and Verify** – PC-Doctor creates an information trail that enables auditing and verification of systems and processes.
- **Contextual Messaging** – Intelligent Messaging Services (IMS) captures diagnostics and system information in the cloud to allow targeted, contextual messages for both support and monetization.
- **Support Automation** – Automated RMA processes for common user-replaceable components eliminate processing costs and ineligible replacements.

Product Families

- **OEM** – Pre-installed to empower end-users to identify hardware failures, track system health and verify hardware functionality. When used in conjunction with the PC-Doctor Intelligent Messaging Services (IMS), OEMs experience additional cost savings for support calls, and have the ability to target marketing and support messages. Cloud data storage gives the OEMs the opportunity to identify field-level trends in order to be proactive to potential problems.
- **Factories and Hi-Volume Repair** – Flexible diagnostic scripting and features for larger

manufacturing, repair/service and recycle/refurbishment facilities.

- **PC Service Professionals** – Hardware diagnostics and reporting features for system service professionals.

Supported Operating Systems

- **Windows 32 and 64 bit** - XP, Vista, Windows 7, Windows Server 2003 and 2008, Windows PE 2.x and above
- **Linux 32 and 64 bit** – Distributions based on 2.6 kernel and above. Processors including x86, IA64, AMD64, ARM, and PowerPC
- **Low-level operating system** – Independent operating system for lower-level hardware testing
- **InROM** – Firmware-based diagnostics to test and validate boot path
- **Android** – Support for Android versions 3.0 and above with some diagnostics available for version 2.3



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