

BootPath Diagnostics

« Reduces support costs by shortening support calls and avoiding returns of non-defective components. »

PC-Doctor's BootPath Diagnostics are integrated into the firmware to troubleshoot systems that are unable to boot.

Benefits

- **Avoid** No Trouble Found (NTF) returns for boot related components.
- **Reduce** support call times with diagnostics designed for use outside of the normal operating system and independent of the hard drive.
- **Increase** first-call resolution rates by providing easy-to-use diagnostics to verify bootpath components and key system information needed by support agents.
- **Differentiate** your products from your competition by providing built-in expert diagnostics.

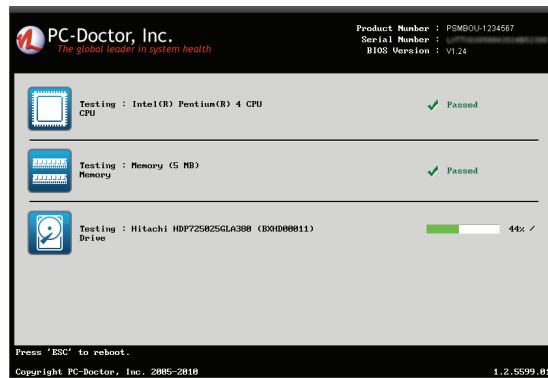
Key Features

- Validates primary system and boot path components using the same Modular Core Technology (MCT™) diagnostics available in all PC-Doctor products.
- Tests boot path system components to distinguish hardware failures from improper software configurations.
- Graphical user interface (GUI).
- Diagnostics are available when the main operating system or hard drive is not available.
- Essential system information shown in an easy-to-read format.
- Localized to English, French, Simplified Chinese, Italian, German, Spanish, Japanese and others.



Technical Specifications

- **Tests Included:** key system board components, memory, hard drive, boot path configuration
- **Size:** 35-70k (depending on options)
- **Format:** BIOS plug-in
- **UEFI Support:** Native support or requiring CSM are available
- **Supported Processors:** 32 bit and 64 bit Intel and AMD processors



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